

EAST HERTS COUNCIL

CORPORATE BUSINESS SCRUTINY COMMITTEE – 29 MAY 2012

REPORT BY CHAIRMAN OF CORPORATE BUSINESS SCRUTINY  
COMMITTEE

10. SCRUTINY WORK PROGRAMME – 2012/13

WARD(S) AFFECTED: All.

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**Purpose/Summary of Report**

- To review and determine Corporate Business Scrutiny Committee's future work programme.

<b><u>RECOMMENDATION FOR DECISION:</u></b> That	
<b>(A)</b>	The work programme detailed in this report be agreed.

1.0 Background

1.1 Items previously required, identified or suggested for the Committee's work programme are set out in **Essential Reference Paper 'B'**.

2.0 Report

2.1 An article explaining the role of scrutiny and inviting suggestions from residents was published in the spring 2012 'council tax' edition of LINK magazine. No new topics for scrutiny have been received from the public to date.

2.2 New suggestions for Corporate Business Scrutiny Committee arising from the Members' scrutiny planning workshop and from the feedback/consultation paperwork are listed below. Members of the Committee are invited to consider the topics and indicate whether they wish to confirm them as part of the 2012/13 work programme and suggest a preferred date (subject to availability of any relevant officer/resources).

2.3 Table of topics (relevant to the Committee):

<b>Topics raised at planning session</b>		
Member interest in: What benefits do we get from East Herts 'representation on outside bodies'	Evaluate use of time and resources against the positive outcomes for residents (and the council)	This refers to bodies outside any formal 'partnership' arrangement which are already covered in the Partnership risk register
Member interest in: A fundamental review of how IT benefits operations of the council and the customers – both internal and external	Want to offer easier, simpler, quicker access for residents Eg self-service	Possibly not a formal scrutiny topic, but would benefit from Member input at a working group
Member interest in: Review of member communications – change presentation of MIB and member web pages and also look at post/courier	Want to get the systems to really work for Members to improve efficiency and encourage better engagement and knowledge	Not seen as a scrutiny topic – but proposed as Member/Officer working group

### 3.0 Implications/Consultations

3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper 'A'**.

#### Background Papers

None.

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